



# **Malaysian government authority SPAD awards Vix Technology second transit ticketing contract**

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Vix Technology, a global leader in smart ticketing and payment technology solutions, has today been awarded a contract by the Malaysian Government's public transport regulator to manufacture and supply more than 10,000 Common Reader Module (CRM) devices as part of a project to unify Greater Kuala Lumpur's transit networks.

Following a contract signed in July 2015 to manage back office upgrades, the new agreement will make Vix the lead device supplier on the Government's Integrated Cashless Payments System (ICPS) that will allow Malaysians to travel on all bus, rail, metro and monorail networks using a single smartcard.

The Vix devices will be installed in ticket offices, gates, buses, ticket initialisation and vending machines by system integrators, on behalf of existing transit operators, including Prasarana and KTM Komuter, with the system planned to go live on 1<sup>st</sup> January, 2017.

Mohd Azharuddin Mat Sah, Chief Executive Officer, Land Public Transport Commission Malaysia (SPAD), said the strengthened Vix Technology partnership would complement the efficient delivery of ICPS.

"The supply of these 10,000 CRM devices across the Malaysian transit network, will act as the key customer facing components of the ICPS project, that is designed to make travel simpler, faster and more convenient, reinforcing Malaysia as a global leader in public transport," Mr Azharuddin said.

In late September 2015, Vix established an Asian operations hub in Malaysia to support local projects, as well as other Vix programs in Thailand and Hong Kong. As the local business matures, the intention is for this office to provide a central point to service future Vix operations in the Asian region. The new office in Kuala Lumpur's Mid-Valley tech hub is currently recruiting for specialist staff and plans to expand to up to 40 staff to support both current and future projects.

Steve Gallagher, CEO, Vix Technology said the new contract highlighted the company's strong capabilities in design, manufacture and supply of both the customer facing ticketing devices and the back office payment technology that supports them.

"The growing partnership with SPAD on this national project is recognition of our strong track record of reliable and innovative transit ticketing and payment schemes around the world," Gallagher said. "With a new Asian operations hub headquartered in KL, we're now even better placed to service existing Asian customers, while responding to some exciting new opportunities in the region as well."

“We’re pleased to provide our latest contactless reader and payment devices to support our back office upgrades. This will ensure the entire end-to-end system is future proofed if Malaysia look to upgrade to an open payments system, which would allow contactless bank cards and smartphones to be used for payment and access.”

**For further information please fill out the [contact form](#) on our website.**

## **NOTES TO EDITORS**

### **About Vix Technology:**

Vix Technology is a leader in smart booking, ticketing, payments, real-time information and data management solutions for large-scale transport networks working with more than 200 customers worldwide.

Vix leverage more than 25 years industry experience designing, operating and maintaining proven next-generation ticketing, payment and loyalty platforms to help governments and businesses manage around five billion transactions a year and create new ways to connect with their customers.

Harnessing the latest technologies, Vix now also works with major sporting clubs, mining communities and event venues to boost engagement, save resources and enable powerful data-driven loyalty and reward schemes through simple solutions that achieve measurable growth and increase customer satisfaction.

### **About SPAD:**

The Land Public Transport Commission (SPAD) was established on 3 June 2010 following the passing of the Suruhanjaya Pengangkutan Awam Darat Act 2010 by Parliament.

SPAD, which comes directly under the purview of the Prime Minister Office, brings the functions of drawing up policies, planning and regulating all aspects of train, bus and taxi services as well as road- and rail-based freight transport under one roof.